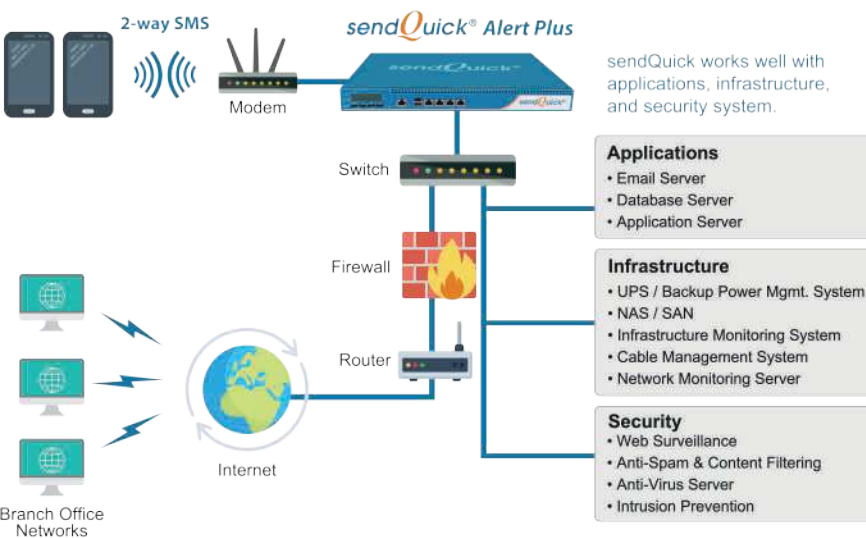# sendQuick® Alert Plus

SMS Alerts to Reduce System Downtime

- Firewall under attack
- Intrusion, virus or malicious attack to IT Infrastructure
- Power supply interruption
- System, appliances, network or server down
  (linked to your Network Monitoring System)

KEY FEATURES

- Easy to set-up (get it working in less than 10 minutes!)

- Support unlimited number of firewall, IPS, anti-virus, UPS, network monitoring system, database and other servers

- Support all types of email alerts (SMTP), Syslog and SNMP Trap messages for events and converting them to SMS

- Integration with instant messaging applications - Facebook Messenger, Slack, WeChat, LINE, Viber, Telegram (Optional)

- Message filter system (email, Syslog and SNMP) to send their important alerts to single and / or multiple users (rule based SMS)

- Built-in SMS reminder and escalation features to ensure message acknowledgement

- Support system monitoring (Ping) with SMS alert to ensure server availability

- Dual integration method: via email or HTTP Post for sending and receiving SMS

- All messages are date / time stamp for monitoring and tracking purposes

- Built-in SMTP email gateway and email relay function to relay email alert messages and serves as a back-up email gateway for the enterprise

- Message Virtual (Least Cost) Routing for distributed sendQuick (multi-site) implementation

- Fast message throughout with scalable load options

- Support High Availability (HA) Option

- Zero maintenance server (Low TCO)

- 2-way SMS communication

- Auto load handling and auto message distribution for efficient message receiving and sending

- Telco-independent (the GSM modem can send to all mobile operators with SMS interoperability)

- Optional add-on: Address Book and Shift Management; High Available (HA) Module; HTTPS (SSL); HTTP Delivery Module; Additional modems

2-way SMS

Modem

sendQuick® Alert Plus

sendQuick works well with applications, infrastructure, and security system.

Switch

Applications
- Email Server
- Database Server
- Application Server

Firewall

Infrastructure
- UPS / Backup Power Mgmt. System
- NAS / SAN
- Infrastructure Monitoring System
- Cable Management System
- Network Monitoring Server

Router

Security
- Web Surveillance
- Anti-Spam & Content Filtering
- Anti-Virus Server
- Intrusion Prevention

Internet

Branch Office Networks

Unplanned system downtime - that is the bane of all IT personnels. When the unplanned and unexpected happens in your IT environment, how fast can you react and respond before something worse happens?

Today, companies require high uptime for their IT systems and has zero tolerance for systems failure. sendQuick Alert Plus is designed for IT network infrastructure as it will send short message (SMS) to the IT team when there is a problem, reducing downtime for the enterprise. sendQuick Alert Plus complements your firewall, IPS, anti-virus, server monitoring software and others.

It has built-in functions to convert email, SNMP and Syslog messages from your monitoring and security infrastructure to SMS, providing instant and concise information on the events happening in your office and data centres.